### 1. How do I register my team?

We recommend that all coaches register their team online. Registration can not be completed at the front desk. Note: the coach will need to place a \$150 deposit in order to register the team.

#### To register your team online:

- 1. Download the "DASH Platform" App or go to <a href="http://register.playsportscity.com">http://register.playsportscity.com</a> for the web version.
- 2. Log in to an existing account by selecting "Log in" or create a new customer account by selecting "Sign up".
- 3. Once you have created an account or logged into your existing account, select "Register" on the top tool bar.
- 4. If you are a coach registering a team, please select yourself.
- 5. Select "Teams & Leagues".
- 6. Select "Register a Team" and select "yes" indicating you are the coach/manager.
- 7. Select the appropriate season and then select "all levels" for skill level. This will show you a list of leagues that you can register a team in.
- 8. Select whether you are importing a previous roster (from a previous session) or if you are registering a new team.
- 9. Fill out all of the information (we cannot complete your registration without it). Then select "next".
- 10. This will enter the amount you are looking for pay for the team. The minimum deposit is \$150. It will bring the amount up in the shopping cart and you will select "pay deposit"
- 11. Select "checkout" and complete payment
- 12. Please include the list of players name's and DOB's in your registration or e-mail us the info so that we can add all of your players to your roster. All players must create accounts in our system in order to be added to the roster.

## 2. How do I add players to my roster?

Once you have registered the team, Please <u>click here</u> and submit your roster. Please include full names and dates of birth for all players. Players must be registered in our system to be added to your roster. Please notify your players that they need to create an online account in order to be added to a roster.

# 3. If I have players that have never played at Sports City before what do they need to do to register?

New Sports City players need to create a new customer account.

#### To create a Sports City customer account:

1. Click here to login or create your DASH account.

- 2. Once entering your email address and personal information, log into your email and click the email confirmation link.
- 3. Accept the Sports City waiver by checking the box, entering your password, and your initials.
- 4. At this point you will see your DASH dashboard.

#### To register as an individual for a private team:

- 1. Your coach or team manager must register the team before you can be added to the roster. They will have submitted a roster to us. Once you have an account in our system, we can add you to the roster. If you don't see yourself listed on the roster, please email us so we can add you. Include the team name and coach's name.
- 2. Download the "Dash Platform" App or click here for the web version.
- 3. Log in to an existing account by selecting "Log in" or create a new customer account by selecting "Sign up".
- 4. Once you have created an account or logged into your existing account, see the blue section on the right side of the page and select "purchase membership".
- 5. Select the membership option you would like to purchase.
- 6. Select the person whose membership you are purchasing and select "add to cart". Please note that players will not be permitted to play in leagues until these requirements have been satisfied.

### 4. What about sub players?

Teams are allowed a maximum roster size (please see leagues page for maximum roster size). Each team can choose how they want to split the team fee. Most teams choose to divide the team fee equally amongst all players. Some teams may choose to carry X number of paying players and X number of non-paying players (also known as subs). Players may be added through game 3 of the session.

## 5. What if I want to play but don't have a team?

Individual players can sign up to play on one of our house teams. Follow the instructions below to register.

#### To register an individual for a house team:

- 1. Download the "Dash Platform" App or <u>click here</u> for the web version.
- 2. Log in to an existing account by selecting "Log in" or create a new customer account by selecting "Sign up".
- 3. Once you have created an account or logged into your existing account, select "Register" on the top tool bar.
- 4. Select the name of the person you are registering.
- 5. Select "Teams & Leagues".

- 6. Select "Join a Team" and then select the house team you are interested in joining based on the age group, level and sport.
- 7. Fill out all of the information (we cannot complete your registration without it). Then select "next".
- 8. Select the membership option you would like to purchase.
- 9. Select the house team reversible jersey "add to cart" button. This is required for all players participating on a house team (Volleyball and Flag Football do not require a team uniform).
- 10. Select "checkout" and complete payment
- 11. Once scheduled, we will email you the team's game schedule. Be sure to whitelist our contact information in your email client so the emails don't get sent to spam.